



The SAIMM, GSSA and GASA present the

WCSB4^{'09} CAPE TOWN

WORLD CONFERENCE ON SAMPLING AND BLENDING



The Table Bay Hotel, Cape Town, South Africa

21-23 OCTOBER 2009

Final Circular

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FOURTH WORLD CONFERENCE ON
SAMPLING & BLENDING



Join us in Cape Town, South Africa

On behalf of the Organising Committee it is my pleasure to invite you to join us at the southern tip of Africa for the 2009 Fourth World Conference on Sampling and Blending (WCSB4). The three-day conference offers a wonderful opportunity for sampling practitioners from around the globe to present, meet, network and learn.

WCSB4 will appeal to all who are involved in sampling and will accommodate those who wish to learn more about developments in the theory of sampling as well as those who are more interested in practical applications. As with the previous WCSB conferences, delegates will represent a wide range of disciplines from the mining community, academia, industry, agriculture, environmental sciences and other sectors.

The WCSB4 technical programme will cover a wide variety of sampling topics in the form of poster and oral presentations delivered by authors coming to Cape Town from South America, Africa, Europe, Australasia and the USA. The programme will include a keynote address on each day presented by international experts in their respective fields of sampling, and an interactive discussion session is planned for the final day of the conference. The Organising Committee aims to have a hard copy of the proceedings available to delegates on registration.

WCSB4 is an ideal opportunity to update oneself on international developments in sampling and will enable exploring practical solutions to sampling challenges and exchange ideas with fellow delegates, independent consultants and academics. The conference offers delegates an opportunity to gain new ideas to improve their sampling practice.

A short course aimed at improving levels of understanding of the theory of sampling and encouraging best practice will be held prior to the conference. I encourage all delegates to register for this worthwhile learning opportunity.

The WCSB4 website will continue to be updated with information about the conference and courses as well as providing links to useful sites for accommodation and other activities that may be of interest to visitors to Cape Town (<http://www.wcsb4.com/>). Requests for additional information to be placed on the website or suggestions for changes to the site are most welcome.

South Africa is one of the most exciting tourist destinations in the world and offers many interesting places to visit including the world famous Kruger National Park or a drive along the Garden Route. Cape Town has two World Heritage sites, a fantastic mountain to explore, day drives around the Cape Peninsula or trip to the Winelands. October is our spring which is ideal for surfing, sailing, kite surfing, golf or cycling. The V&A Waterfront is a shoppers paradise and has many restaurants.

We look forward to welcoming you, and sharing our wonderful city with you in October.

Sean Duggan
Chairman,
WCSB4

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Organising Committee

Sean Duggan (Chairman)
Dick Minnitt (Co-chairman) Fanie Nel
Steve Smithies Chris Prins
Marinda Swanepoel John Cruise

Conference Secretariat

Raymond van den Berg, Conference co-ordinator
The Southern African Institute of Mining and Metallurgy
P O Box 61127, Marshalltown, 2107, South Africa
Tel: +27 11 834 1273/7 · Fax: +27 11 838 5923 or 833 8156
E-mail: raymond@saimm.co.za · Website: <http://www.wcsb4.com>

Key dates

Poisson processes in sampling workshop I **19–20 October 2009**
Conference **21–23 October 2009**

Registration fees

Workshop I—SAIMM/GSSA/GASA members R5 500.00

Registration

Registration fees include attendance of the technical sessions, all refreshments and lunches at the conference, and attendance at the cocktail parties and social functions.

Registration fees

SAIMM/GSSA/GASA members or presenting authors R8 500.00
Non-members R9 400.00
Students/retired members R2 500.00

All prices include VAT. Tax invoices will be issued to all delegates.

Please note that delegates will be permitted to attend the conference only if their registration fees have been paid in full.

Cancellation

A 50% refund will be given for cancellations received before 21 September 2009. No refunds will be given for cancellations after 21 September 2009.



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Exchange rate

The current exchange rate as at September 2009 is approximately US\$ 1.00 = R8.41, £1.00 = R12.85 and Euro = R11.52.

The present rate of VAT (value added tax) is 14%, which is included in the cost.

Conference venue

The Table Bay Hotel is located in the centre of Cape Town's Victoria & Alfred Waterfront and has a perfect view of the world renowned Table Mountain, the yacht bay and the historic working harbour.

The hotel is only a minute's walk from the hub of the Cape's bustle and action, offering some of the finest restaurants, shops, boutiques and galleries found in Cape Town.

During the hotel is situated between Robben Island and Table Mountain.

At day the cool Atlantic Ocean breeze eases the heat of the Africa's mother city and at sundown the buzz of the V&A Waterfront's restaurants, bars and clubs will invite you to take a journey like no other.

Accommodation

Delegates can book accommodation in the main hotel or alternative hotels situated in close proximity of the conference venue.

Please note that accommodation is for the delegates own account.

Cape Grace Hotel	Tel: +27 21 410 7100	Email: info@capegrace.com
The Table Bay Hotel	Tel: +27 21 406 5000	Website: www.suninternational.com
Victoria & Alfred Hotel	Tel: +27 21 419 6677	Email: res@vahotel.co.za
Breakwater Lodge	Tel: +27 21 406-1911	
City Lodge	Tel: +27 21 419-9450	Email: clva.resv@citylodge.co.za
Southern Sun Hotels		Website: www.southernsun.com
Western Cape Tourism		Website: tourismcapetown.co.za

Workshop I—19 and 20 October 2009

POISSON PROCESSES IN SAMPLING—Presented by Francis Pitard, Sampling Consultants

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PRELIMINARY PROGRAMME

WHAT YOU WILL LEARN:

DAY 1

Morning

- Fundamental statistical concepts used in sampling theory and sampling practices
- Introduction to the theory of sampling (TOS)

Afternoon

- A complete review of the *in situ* nugget effect
- First exposure to Poisson processes
- Review of Gy's preventative approaches

DAY 2

Morning

- Review of Visman's work in sampling
- Review of Ingamells's work in sampling
- Introduction to single Poisson processes
- Applications to sampling for trace constituents

Afternoon

- Introduction to double Poisson processes
- Applications to sampling for trace constituents
- A logical conclusion: integrating Gy, Visman and Ingamells' work in the TOS
- Conclusion: Gy's preventative approaches are inevitable

- The nine kinds of sampling ERRORS, how they occur, and how to minimize them; most people can list only two.
- Sampling correctness, so you can reject sampling systems that will never perform a satisfactory job.
- Become familiar with necessary tests to be performed at mines and plants to optimize all your sampling protocols.
- To select appropriate data quality objectives for operating parameters, which are worth continuous monitoring, to minimize your operating cost.
- To better appreciate the value of existing chronological data that allows one to control any process. This data are valuable for managers in identifying structural problems that lead to unnecessary financial losses.
- Variography is the key to identifying the various sources of variability affecting routine chronological data. You will discover the power of chronostatistics.
- Using existing data, variability from sampling and measurement must be clearly separated from process trends and cycles. Unless this is well done, continuous process improvement will remain elusive.



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- The careful use of the moving average and especially its auxiliary functions can greatly help one to minimize the effect of poor sampling and measurement precision.
- The relative difference plots can show, unambiguously, the presence of conditional biases from sampling and from laboratories.
- Appreciate the weakness of today's sampling standards that are obsolete and not in keeping with sampling theory.
- Hear the latest developments in sampling discussed WCSB1 (Denmark, 2003) and WCSB2 (Australia, 2005.)

Conference programme: 21–23 October 2009

The technical programme consists of keynote addresses, as well as papers, which have been provisionally accepted:

Preliminary programme

Monday Workshop—19 October 2009

09:00–17:00 **Poisson Processes In Sampling—Theory, Practice, Economic Impact**
Francis F. Pitard

Tuesday Workshop—20 October 2009

09:00–17:00 **Poisson Processes In Sampling—Theory, Practice, Economic Impact**
Francis F. Pitard

17:00–19:00 **Pre Conference Registration & Welcome Cocktail**
Delegates will have the opportunity to register for the conference at The Table Bay Hotel, Conference Centre from 17:00 to 19:00 while having a taste of 'mampoer' and networking with fellow conference attendees

Wednesday 21 October 2009

07:30–08:30 **Registration and Coffee**

08:30–08:40 **Welcome**—Conference Chairman

08:40–09:00 **Welcome Address**—SAIMM President

CHAIRPERSON: Sean Duggan

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- 09:00–09:20 **Keynote Address:**
Simulating sampling of aggregate materials with significant spatial heterogeneity—mapping the influence of sampling uncertainty factors: analyte concentration, lot heterogeneity, sampling mode and sample size
P.O. Minkinen and K.H. Esbensen[†], *Lappeenranta University of Technology, Finland and [†]Alborg University, Denmark*
- 09:20–09:40 **Keynote Address: Theoretical, practical and economic difficulties in sampling for trace constituents**
F.F. Pitard, Francis Pitard Sampling Consultants, USA
- 09:40–10:00 **Statistics or geostatistics? Sampling error or nugget effect?**
I. Clark, Geostokos Ltd, Scotland
- 10:00–10:20 **Sponsor Presentation: Essa Australia**
- 10:20–10:40 **Mid-Morning Refreshments**
- CHAIRPERSON:** Ralph Holmes
- 10:40–10:50 **Sponsor Presentation: Rocklabs**
- 10:50–11:10 **Estimation of the sampling constants for grains contaminated by mycotoxins and the impact on sampling precision**
G.J. Lyman Materials Sampling & Consulting, Australia and F.S. Bourgeois, Université de Toulouse, France, E. Gawalko, and M. Roscoe, Canadian Grain Commission, Canada
- 11:10–11:30 **Process sampling vs. Theory of sampling (TOS)—a missing link in Process Analytical Technologies (PAT)**
P.P. Mortensen and K.H. Esbensen, Alborg University, Denmark
- 11:30–11:50 **An experimental comparison of Gy's sampling model with a more general model for particulate material sampling**
B. Geelhoed, M.J.J. Koster-Ammerlaan, P. Bode, D. Dihalu, H. Cheng, Delft University of Technology, and G.J.C. Kraaijeveld, Hosokawa Micron BV, The Netherlands
- 11:50–12:10 **A clarification of the concept of dependent selection of particles**
B. Geelhoed and D.S. Dihalu, Delft University of Technology, The Netherlands
- 12:10–12:20 **Sponsor Presentations: Anglo Platinum**



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12:20–13:00 Lunch

CHAIRPERSON: R Minnitt

13:00–13:10 **Sponsor Presentation: Scantech**

13:10–13:30 **Fishy samples: how big a sample to avoid the infamous Poisson effect*?**

D. Francois-Bongarcon, *Agratek International, USA*

13:30–13:50 **Reducing coal quality variability with size optimization of blending piles**

F.S. Beretta, J.F.C.L. Costa, J.C. Koppe, and V.C. de Souza, *Universidade Federal do Rio Grande do Sul, Brazil*

13:50–14:10 **Evolution of the estimation of the metallurgical balance**

A.V. Wilke, P.C. Carrasco, and M.G. Cortes, *Codelco, Chile*

14:10–14:30 **The evidence of volume variance relationship in blending and homogenization piles using stochastic simulations**

D.M. Marques*, J.F.C.L. Costa*, D.T. Ribeiro¹, J.C. Kope*, *Federal University of Rio Grande do Sul and Vale, Brazil

14:30–14:40 **Sponsor Presentation: Iteca Socadei**

14:40–15:00 **Mid-Afternoon Refreshments**

CHAIRPERSON: João Felipe Coimbra Leite Costa

15:00–15:20 **Sampling protocol review of a phosphate ore mine to improve short term mine planning**

L. Capponi*, R.D.L. Peroni¹, C.B. Grasso*, and S.B. Fontes*, *Fosfértil and ¹Federal University of Rio Grande do Sul, Brazil*

15:20–15:40 **Variography applied as a tool to monitor metallurgy. EMPV software application to gold and silver recovery**

A. Tello, *Alberto Tello Y Compania Ltd, Chile*

15:40–16:00 **Sampling, sample preparation and analytical practices for power station-type coals**

V. Moodley and R.C.A. Minnitt, *University of the Witwatersrand, South Africa*

16:20 **Conference Day Ends**

18:00 **The evening has been reserved to spend at your leisure**

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Thursday 22 October 2009

07:30–08:00 Registrations and Coffee

CHAIRPERSON: Pedro Carrasco

08:00–08:20 **Keynote address: Reliable assessment of total errors in sampling large kernel lots: a new variographic approach (theory of sampling)**

K.H. Esbensen, *Aalborg University*, P. Minkinen, *Lappeenranta University of Technology, Denmark*

and

C. Paoletti *European Food Safety Authority (EFSA), Italy*

08:20–08:40 **Grab sampling for underground gold mine grade control**

S.C. Dominy, *Snowden Mining Industry Consultants, England*

08:40–09:00 **The challenge of sampling gold**

A.C. Chieragati* and F.F. Pitard¹, *University of São Paulo, *Sampling Consultants LLC, Brazil and USA¹*

09:00–09:20 **Summary of results of ACARP project on cross-belt cutters**

G.K. Robinson, M.D. Sinnott, and P.W. Cleary, *CSIRO Minerals, Australia*

09:20–09:40 **Mass measurement for metal accounting—principles, practice and pitfalls**

C.M.G. Wortley, *Consulting Engineer, South Africa*

09:40–09:50 **Sponsor Presentation: Multotec**

09:50–10:20 **Mid-Morning Refreshments**

CHAIRPERSON: Francis Pitard

10:20–10:30 **Sponsor Presentation: IMP Automation**

10:30–10:50 **Bias of cohesive bulk materials sampled by falling stream cutters**

P.W. Cleary and G.K. Robinson, *CSIRO, Minerals, Australia*

10:50–11:10 **A comparison between the duplicate series method and heterogeneity test as methods for calculating Gy's sampling constants, K and alpha**

R.C.A. Minnitt* and W. Assibey-Bonsu¹, *University of the Witwatersrand, *South Africa and ¹Gold Fields, Australia*

11:10–11:30 **Comparing different methods of sampling to estimate the mineral resource in the Elizabeth Bay aeolian diamond placer**

J.U. Burger*, *Namdeb Diamond Corporation, Namibia*, and S.P. Duggan¹, *Z Star Mineral Resource Consultants, South Africa*



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- 11:30–11:50 **Evaluation of the sampling strategy for a copper ore**
P. González, *Servicois Industriales Peñoles*, J. Ochoa, *Compañía Minera La Parreña*, and C. Salas, *Compañía Minera La Parreña, Mexico*
- 11:50–12:00 **Sponsor Presentation: Snowden**
- 12:00–13:00 **Lunch**
- CHAIRPERSON: B Geelhoed**
- 13:00–13:10 **Sponsor Presentation: Bauer S.A.**
- 13:10–13:30 **Misconceptions, rumour and hearsay about sampling**
D. Pollard*, *Consultant in education and professional development for the minerals industry, Australia*, F. Pitard[†], *Sampling Consultant, USA*, R. Minnitt[‡], *University of the Witwatersrand, South Africa*
- 13:30–13:50 **Bias testing of cross belt samplers**
G. Lyman, *Materials Sampling and Consulting*, M. Nel[†], *Kumba Iron Ore*, R. Steinhaus, *Multotec Process Equipment*, H.E. Bartlett, *Consultant South Africa*
- 13:50–14:10 **Validating the design of blending piles through a real case study**
L.A. Abichéquer, J.F.C.L. Costa, L.N. Capponi, C.B. Grasso, H.A. Pasti, and J.C. Kope, *University of Rio Grande do Sul, Brazil*
- 14:10–14:30 **Should we aim for 'zero bias' or merely for 'acceptable bias'?**
G.K. Robinson and P.W. Cleary, *CSIRO Minerals, Australia*
- 14:30–14:40 **Sponsor Presentation: Materials Sampling**
- 14:40–15:00 **Mid-Afternoon Refreshments**
- 15:00 **Conference Day Ends**
- 15:00 – 17:00 **International WCSB Meeting**
- 17:00 **Dinner at Simon's at Groot Constantia**

Friday 23 October 2009

- 08:00–08:30 **Registrations and Coffee**
- CHAIRPERSON: I Clark**
- 08:30–08:50 **Keynote address: Sampling mineral commodities—the good, the bad and the ugly**
R.J. Holmes, *CSIRO Minerals, Australia*

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- 08:50–09:10 **Nugget effect, artificial or natural?**
P.C. Carraso, *Codelco, Chile*
- 09:10–09:30 **Some investigations of vezin sampler performance**
P.W. Cleary and G.K. Robinson, *CSIRO, Minerals, Australia*
- 09:30–09:50 **Some theoretical and practical aspects of 1-D stream sampling**
D. Francois-Bongarcon, *Agoratek International, USA*
- 09:50–10:20 **Mid-Morning Refreshments**
- CHAIRPERSON: S. Smithies**
- 10:20–10:40 **Principles of an image-based algorithm for the quantification of dependencies between particle selections in sampling studies**
D. Dihal and B. Geelhoed, *Delft University of Technology, The Netherlands*
- 10:40–11:00 **Corporate Exclay process and product quality control—Variographic analysis of kiln bulk density**
H. Tellesbø* and K.H. Esbensen[†], **Maxit Group, Norway and †Alborg University, Denmark*
- 11:00–11:20 **TOS evaluation of process technology standard sampling valve designs—apparent reproductibility but fatal accuracy**
L. Boland and K.H. Esbensen, *Alborg University, Denmark*
- 11:20–11:40 **Developing meaningful international sampling standards—where do we stand today? The world's first horizontal (matrix-independent) sampling standard—first foray**
K.H. Esbensen*, *Alborg University, Denmark*, C. Paoletti[†], *European Food Safety Authority (EFSA), Italy*, P. Minkinen, *Lappeenranta University of Technology, Finland*, and F. Pitard, *Francis Pitard Sampling Consultants, USA*
- 12:00–13:00 **Lunch**
- 13:00–15:00 **Round Table Discussion**
This session will be interactive and be facilitated by an international panel and will allow delegates the opportunity to address pressing concerns and issues in the current environment.
Panel: K.H. Esbensen D. Francois-Bongarcon
R.J. Holmes G. Lyman
F. Pitard
- 15:00 **Conference Closure**



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Social functions

Registration

Registration will take place on Tuesday 20 October 2009 at the Table Bay Hotel from 17:00 to 18:00. This will be followed by an informal welcoming cocktail party. Those delegates unable to register on Tuesday 20 October 2009 can register on Wednesday 21 October from 08:00 onwards.

Please note that delegates will not be allowed to attend the conference without registering and proof of payment to the SAIMM.

Tuesday, 20 October 2009

Delegates will have the opportunity to register for the conference at The Table Bay Hotel, Conference Centre from 17:00 to 18:00. This will be followed by a cocktail party. Those delegates unable to register on Tuesday can register on Wednesday 21 October 2009 from 07:30 onwards.

Wednesday, 21 October 2009

The evening has been reserved to spend at your leisure to explore the vibrant beat of the Cape Town Waterfront.

Thursday, 22 October 2009

Simon's at Groot Constantia

Come journey with us and start at the birthplace of the wine farming industry in South Africa, with a history dating back to 1685. Join us for dinner and entertainment at the almost perfect location with a menu filled with flavour and flair.

Time: 17:00—Depart from The Table Bay Hotel .

Cost: Included in the conference registration fee. Cash bar will be available.

Dress: Smart casual.

Friday, 23 October 2009

Conference presentations will begin and continue through the day.

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General information

Accommodation

Please note that special rates and block bookings have been negotiated at the conference venue. Kindly contact Sun International Central Reservations, quoting the group ID number SAIMM-WCSB 42009. Please note room vacancy may be subject to availability. Shuttles will be available to transport delegates from nearby hotels to the conference centre.

Cape Grace Hotel	Tel: +27 21 410 7100	Email: info@capegrace.com
The Table Bay Hotel	Tel. +27 21 406 5000	Website: www.suninternational.com
Victoria & Alfred Hotel	Tel: +27 21 419 6677	Email: res@vahotel.co.za
Breakwater Lodge	Tel: +27 21 406-1911	
City Lodge	Tel: +27 21 419-9450	Email: clva.resv@citylodge.co.za
Southern Sun Hotels		Website: www.southernsun.com
Western Cape Tourism		Website: tourismcapetown.co.za

Banking / credit cards / foreign exchange

There are facilities at the Southern Sun hotels to exchange foreign currency. There are various automatic teller machines (ATMs) throughout the main premises. In all major centres in South Africa, there are banking institutions that are affiliated with international banks. Major credit cards are generally accepted throughout South Africa.

American Express Tel: +27 11 359 0200,
Diners Club Tel: +27 11 358 8400,
Master Card and Visa Card Tel: +27 11 498 4699.

The following banks offer foreign exchange services: ABSA, First National, Nedbank and Standard. Banks and ATM machines are found in every city and in most towns. Several international banks have branches in the main cities. Most commercial banks are open from 09:00 to 15:30 on weekdays and 08:30 to 11:00 on Saturdays.

Car rentals

Avis Rent a Car—Central Reservations
Tel. (Intl): +27 11 923 3500, Fax (Intl): +27 11 923 3683, Toll-free: 08 000 21111
Budget Rent a Car—Central Reservations
Tel. (Intl): +27 11 392 3929, Fax (Intl): +27 11 392 3900, Toll-free: 08 600 16622
Europcar Interrent—Central Reservations
Tel. (Intl): +27 11 396 9000, Fax (Intl): +27 11 396 1406, Toll-free: 08 000 11344
Imperial Car Rental—Central Reservations



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Tel. (Intl): +27 11 453 0005, Fax (Intl): +27 11 453 6278, Toll-free: 08 610 13100
As a rule, hired cars may not be driven across the border to other African countries.

Climate

October is summer in South Africa, with warm days and slightly cooler evenings. Delegates should pack a light jacket or pullover.

Currency

One rand (R) = 100 cents (c); Notes: R200; R100; R50; R20; R10

Coins: R5; R2; R1; 50c; 20c; 10c; 5c

You are permitted to take R500 in SA rand notes out of the country; a levy is charged on additional amounts.

Electricity supply

The electricity supplied in South Africa is 220 to 240 V (50 Hz)—3 x round pin 15 amp plug. Hotels usually provide dual voltage 2-pin razor sockets (100-120 V and 220-240 V).

Flight information

International flight times are available from the Airports Company of South Africa under Flight Info. Tel: +27 (011) 921 6262 or Fax: +27 (011) 921 6385. Website: <http://www.airports.co.za>

Information desk

An information desk will be staffed daily in the exhibition area from 07:30 to 17:30.

Language

The language of the conference will be English.

Messages, telephones, facsimile, and e-mail facilities

The information desk in the conference office will take incoming messages for delegates. A facsimile/e-mail transmission facility will be available. Delegates will be requested to pay for all outgoing calls.

Other accommodation

A National Accommodation Guide, available from SATour head office and most tourism associations, has been compiled in accordance with SATour's National Grading and

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Classification Scheme. The guide contains details of accredited guest and country houses, bed and breakfast accommodation, star-graded hotels, serviced self-catering accommodation and private game lodges. In addition to the star grading allocation (one to five stars), exceptional services, hospitality and other intangible benefits are awarded a bronze or silver classification. Tariffs range from as little as R120.00 to as much as R2 000.00 per person per day.

See also: <http://www.wheretostay.co.za>; <http://www.sa-venues.com>

Speed limits

Freeways—120 km/h, urban roads—60 km/h. Drivers and all passengers must wear seatbelts. Drivers must carry their drivers' licences at all times.

Standard time

Also known as Central African Time (CAT). There is no daylight saving in South Africa. CAT = GMT + 2 hours, or CET + 1 hour, or EST +7 hours.

Visas and immigration

Visas are required by all nationals except those of Commonwealth countries, Austria, Belgium, Denmark, Finland, France, Germany, Greece, Iceland, Rep. of Ireland, Italy, Liechtenstein, Luxembourg, Namibia, Netherlands, Norway, Pakistan, Western Samoa, San Marino, Sweden, Switzerland, Uruguay and USA. Visas ARE required for nationals of Ghana, India, Mauritius, Nigeria and Sri Lanka. Stay permits, which are extendable up to 30 days, are issued at the border.

Important note: **This is a guide only**—please check with your nearest consulate for up-to-date information.

A valid passport is needed for ALL international travel. Please ensure your passport is valid for at least 6 months AFTER returning from your trip—this is an international requirement. It is also essential that you have sufficient blank pages in your passport for visas, entry stamps or temporary residence permits. We recommend allowing two blank pages per country that you are planning to visit.

Some countries will require entry, re-entry or departure permits and/or visas, which are issued at their consulates/embassies. You will find broad guidelines about your visa requirements on the Wild Times website. These guidelines are supplied by an independent company—however, it is vital for you to realize that each country's requirements may change at any given time and that Wild Times has no control over this process.

The following website has useful information for delegates visiting South Africa: http://www.sa-venues.com/tourist_and_visitor_information.htm.



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Travel insurance

If you need medical care whilst in South Africa, it is best to be aware that medical providers may not accept payment through your insurance company. In these circumstances you will have to pay in full after your treatment and file a claim with your insurance company for reimbursement. Therefore you should have access to cash, either from a credit card or by wire transfer. If you need assistance, contact your country's local embassy or representative.

To be compensated you must be treated by licensed medical personnel and provide your insurance company with proper documentation and receipts.

It is advisable to always ensure you have a comprehensive travel insurance policy which covers you for repatriation to your home country.

Tipping

According to service, but as a guideline: restaurants and taxi drivers = 10%, porters = R5.00 per piece of luggage.

VAT

The rate of VAT (value added tax) is 14%, which is included in the cost of most items. On their departure, overseas delegates can claim back the VAT paid on some purchases taken out of the country. You will be required to produce a VAT invoice for those items where VAT is to be claimed back, at the airport of departure.

Waiver of liability

The conference organisers have taken all reasonable care in making the arrangements for the conference and technical visits. The organisers do not accept liability for any loss or injury sustained, or for unforeseen changes to the programme. The organising committee reserves the right to cancel any tour or visit due to insufficient interest.

Directions from Cape Town Airport to The Table Bay Hotel

- Leave airport
- Take N2 towards Cape Town
- Right turn onto the M3 (follow signs to City/Waterfront)
- Right turn onto Eastern Blvd (follow signs to Waterfront)
- Turn right into Dock Road
- Turn right into Breakwater Blvd
- Continue past V&A Waterfront (on right)
- Table Bay Hotel on right hand side.